This accessibility statement applies to [www.zipporah.co.uk/Generic/Sheffield](http://www.zipporah.co.uk/Generic/Sheffield)

This website is provided by Zipporah Ltd and managed Sheffield City Council.

We want as many people as possible to be able to use this website. For example, that means you should be able to:

* navigate most of the website using just a keyboard
* listen to most of the website using a screen reader (including the most recent versions of Chrome Vox and VoiceOver)

We’re also continually reviewing our website text to make it as simple as possible to understand.

[AbilityNet](https://mcmw.abilitynet.org.uk/) has advice on making your device easier to use if you have a disability.

**Feedback and contact information**

If you need information on this website in a different format like accessible PDF or large print:

* email parksandcountryside@sheffield.gov.uk
* call 0114 2500500

We’ll consider your request and get back to you in 3 days.

**Reporting accessibility problems with this website**

We’re always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we’re not meeting accessibility requirements, email parksandcountryside@sheffield.gov.uk

**Enforcement procedure**

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the ‘accessibility regulations’). If you’re not happy with how we respond to your complaint, contact the [Equality Advisory and Support Service (EASS)](https://www.equalityadvisoryservice.com/).

**Technical information about this website’s accessibility**

Sheffield City Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

**Compliance status**

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](https://www.w3.org/TR/WCAG21/) AA standard, due to the non-compliances and exemptions listed below.

Contrast

* There are several parts of the site that are flagged as having contrast issues. The vast majority of these flags are on inactive buttons and tabs.
* These issues do not meet WCAG 2.1 success criterion 1.4.3 (contrast minimum Level AA)

Google maps iFrame

* Some pages make use of a Google Maps iFrame to show the location of a bookable venue. The accessibility report has identified several errors relating to missing labels within the iFrame
* These issues do not meet WCAG 2.1 success criterion 1.1.1, 1.3.1, 2.4.6, 4.1.2, 2.53 (non-text-content; info and relationships; headings and labels; name, role and value; label in name)
* This is a known system limitation: the content is managed by Google.

Incorrectly associated labels

* Within some web forms there are missing and empty form labels
* this issue does not meet WCAG 2.1 success criterion 1.1.1, 1.3.1, 2.4.6, 3.3.2 (non-text content, info and relationships, headings and labels, labels or instructions)

Empty buttons

* Within search process there are some buttons that are either empty or have no value text
* This issue does not meet WCAG 2.1 success criterion 1.1.1, 2.4.4 (non-text content, link purpose (in context))

**What we’re doing to improve accessibility**

We will work with the Council's Digital Services Team to respond to user feedback and make required adjustments in line with any future legislative changes. We will continue to liaise with our supplier, Zipporah, about accessibility requirements and required changes.

**Preparation of this accessibility statement**

This statement was prepared on 8 February 2022.

This website was last tested on 8 February 2022 by Parks and Countryside Project Team. We tested our critical customer journeys, which were make a room and make a banner booking.